



PSC NEWS

Missouri Public Service Commission

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MEDIA REMINDER

LOCAL PUBLIC HEARINGS IN ST. CHARLES AND CHESTERFIELD IN MISSOURI-AMERICAN WATER COMPANY RATE CASE

Jefferson City (November 26, 2003)---The Missouri Public Service Commission will hold local public hearings in St. Charles and Chesterfield on **December 3, 2003**, to receive customer comment on a water rate request filed by the Missouri-American Water Company. The local public hearing schedule for St. Charles and Chesterfield appears below:

St. Charles

December 3

Noon*

County Council Chamber

100 North Third Street

Chesterfield

December 3

5:00 pm*

City Council Chamber

690 Chesterfield Parkway West

NOTE: *The PSC Staff will conduct a general information session starting at this time to answer any questions customers may have. The information session will be followed by the local public hearing.

These local public hearings will be held in facilities that meet the accessibility requirements of the Americans With Disabilities Act. Any person who needs additional accommodations to participate in these hearings should call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearings.

Local public hearings give customers of the Company an opportunity to comment on the rate proposal currently before the Public Service Commission. In addition, customers can bring any service related problems to the attention of the Commission.

On May 19, 2003, the Missouri-American Water Company filed a rate increase case with the Public Service Commission seeking to increase water revenues by approximately \$20 million a year and sewer revenues by approximately \$1,600 a year. The Missouri-American Water Company serves approximately 100 sewer customers in its Platte County District.

The proposed impact, according to Missouri-American Water Company news releases, on a typical residential customer in the St. Charles and St. Louis County Districts appears below:

DISTRICT

IMPACT ON A TYPICAL RESIDENTIAL CUSTOMER

ST. CHARLES (Water)

\$1.78 a month

ST. LOUIS COUNTY (Water)

\$2.50 a month

The Missouri-American Water Company serves approximately 445,000 water customers in nine districts (St. Charles, Brunswick, Joplin, Jefferson City, Mexico, Platte County, St. Louis County, St. Joseph and Warrensburg) in Missouri. The Missouri-American Water Company also serves approximately 100 sewer customers in its Platte County District.